



**SUPPORTERS'
CLUB**

Bath Rugby Supporters' Club (BRSC) - Members Code of Conduct

All BRSC members should adhere to the values of Rugby, in particular that of politeness and tolerance. BRSC Committee members serve because of their love of rugby, support of Bath Rugby and their desire to constantly improve the experience for BRSC members and Bath Rugby supporters – also, and as importantly, they volunteer because they enjoy the experience and have fun in the company of other like-minded individuals.

Bath Rugby Supporters Club (BRSC) has developed a **Code of Conduct** for all its members, which supplements the existing Bath Rugby “Supporters’ Charter” (see below). This extends to behaviour be it in person, written or on-line or via any form of social media, and includes both closed and open forums.

BRSC has a zero-tolerance policy regarding threatening, abusive or discriminatory behaviour and all BRSC members have the right to be treated with respect, politeness and tolerance. In particular members of the BRSC Committee will not tolerate rude or impolite behaviour to themselves or other members.

All Committee members have the right to suspend any BRSC member breaching this Code of Conduct. The matter will immediately be reported to either the Chair or Secretary of BRSC who will undertake a formal investigation. Any suspended member will be notified in writing and/or verbally of their suspension, which includes all club activities and events.

The outcome of that investigation will be communicated to the suspended member at the earliest opportunity. Any proposed sanction(s) will be submitted for approval by the Committee. The BRSC Secretary will confirm the outcome in writing, which will include any further or permanent sanction(s). This may include termination of membership and as such, the person(s) will not be permitted to attend any future events, either as a guest or partner of a member.

This code of conduct extends to behaviour towards any *player, club officials, club employees and match day officials*.

Any BRSC member(s) who is ejected from the ground/club for breaches of the Bath Rugby “Supporters Charter”, (see below) will have their membership of BRSC permanently terminated.

6th December 2023.

BRSC Committee

Bath Rugby

Supporters' Charter

As a Club, we are fully committed to providing the best possible matchday experience for our supporters.

Bath Rugby is a Club with a proud history of elite rugby played in a competitive but welcoming atmosphere and we want to build on that to enhance the reputation of the Rec. as an attractive, class-leading, rugby venue.

If we are to achieve this, it is essential that the Club and supporters work together. As a Club, we will always seek to deliver not only the best possible standards of rugby, but also the best possible infrastructure and facilities for our supporters.

Most importantly, we are committed to sustaining the Rec. as a safe, family-friendly venue where players, officials and supporters – both our own and visitors' - feel welcome and respected.

Emotions often run high during matches; it's in the very nature of the game. However, we must channel that emotion positively. There is no place at the Rec. for those who seek to belittle or intimidate anybody by actions or comment.

With that in mind, we have developed this Charter in association with Bath Rugby Supporters' Club, highlighting some values that we feel all supporters at the Rec. can and will share:

- *Supporters should always be respectful towards players and officials*
- *Supporters should always be respectful towards members of staff, both of Bath Rugby and our opposition*
- *Supporters must always be respectful of their fellow supporters – both those supporting Bath Rugby and those supporting the opposition*
- *Supporters should strive to maintain rugby's unique ability to place home and away supporters side by side, respecting one another's allegiances*
- *Supporters should report any anti-social behaviour to the Stewards on duty who will do their best to resolve the situation. Supporters can also do this at any time on a matchday by text on 07979181865. SEE IT, HEAR IT, REPORT IT*

We have a zero-tolerance policy regarding threatening behaviour, incitement or discriminatory comments which may result in ejection from the ground.

Above all, we want Bath Rugby's home at the Rec. to have a competitive atmosphere but always to be a welcoming, enjoyable place to watch good rugby. If we all embrace these values, we will go a long way to achieving this.

YOUR EXPERIENCE

We always welcome your feedback. If anyone's behaviour inside the ground isn't acceptable, we would like to know. If the matter cannot be dealt with on the day, please contact us at: customerfeedback@bathrugby.com